

Yvette Sraga She/Her

Lived MG DNA.	Governance	Finance/Accounting	Human Resources
3 - Advanced	3 - Advanced	2 - Competent	3 - Advanced
Risk Management	Arts/Event Sector	Legal	Business Strategy
3 - Advanced	1 - Basic	1 - Basic	3 - Advanced

I am an active member of the LGBTQI community, with a deep passion for supporting young people to feel free to be themselves through InterTech and Wear it Purple in addition to several Gender Diversity Initiatives. I have also been an active contributing member of the Telstra Diversity Council. My broad business exposure, my passion for what SGLMG stands for and delivers on behalf of the LGBTQI community and my eagerness to contribute to a high calibre board are chief among the many reasons I have put myself forward for consideration for appointment to this role.

I have an extensive career in Governing Transformational Programs and Business Operations Management including project, risk and stakeholder management expertise from broad business management experience. Additionally, I possess strong commercial acumen, business operations management and implementation of Lean/Continuous Improvement initiatives.

I have gained a large amount of experience while working for Telstra as the Program Management General Manager in the Enterprise division. Most recently, I led a transformation delivery team in Telstra Enterprise to drive portfolio economics through the transformation lifecycle: diagnose & design; execution; and benefits realisation, while ensuring the Customer and Employee Experience was at the heart of decision making. The objective of this was to improve governance and control whilst ensuring the business remains focused on priority activities that will drive the greatest results. This two-year program delivered significant financial benefit to the organisation through non-labour cost-out initiatives.

I possess skills, knowledge and personal qualities that will withstand scrutiny to ensure the credibility and acceptance of my contribution to the SGLMG board.

To further demonstrate my commitment to meaningful contribution & governance, I am enrolled in the Company Directors course via the Australian Institute of Company Directors, with expected completion March 2022.

LGBTQIA+ alliances

Rainbow Families

Intertech

Wear it Purple

Telstra Spectrum



SUMMARY

A senior executive with more than 20 years' experience within Corporate, IT, Professional Services, Telecommunications and Insurance industries. A proven business and people leader who has been successful in demanding, dynamic environments. Employs a strategic outlook with the ability to appreciate core issues, and translate complex concepts into simple executable solutions.

KEY ATTRIBUTES

People & Culture / Leadership: Developed through formal and informal training, within the context of the corporate environment. I employ a deep focus on alternative leadership styles, where management extends to all aspects of people's lives, and is not restricted solely to the workplace. This approach directly contributes to the capability, transformation and financial success of a business.

Transformation, Project & Risk management: I'm known for leading the full transformation lifecycle to improve customer experience & engagement; engaging diverse teams to deliver high profile programs aligned to strategic objectives; and having a deep passion for improving the experience of my customers and people.

Stakeholder Management: An open and effective communicator, using data-based storytelling methods, a shared vision of sustainable organisational and operational transformation with stakeholders, and then deliver on this vision through active project forecasting, budget control, team collaboration, and deadline management.

Strategic outlook: With demonstrated experience turning strategies into measurable and sustainable results through completion of complex transformation projects.

COUNCIL & LIVED EXPERIENCE

2021 – Present	Member – IT Sub-committee, Hornsby Kur-ring-gai Women's Shelter
2017 – 2020	Telstra Executive Sponsor for Western Sydney P-Tech partnership
2017 – 2020	Member – Telstra Diversity Council (representing Gender and LGBTIQ groups)
2017 - 2019	Telstra Enterprise Diversity & Inclusion Lead – Women in Tech
2000 – 2006	NSW Rural Fire Service, volunteer
1998 – 2002	Youth Insearch, young adult camp volunteer

WORK EXPERIENCE

2021 – Present	APAC IT Portfolio Director, Marsh McLennan Companies
2020 - 2021	Transformation Delivery Lead -Principal, Telstra Enterprise
2019	Portfolio Manager - Head of Programs -Principal, Telstra Enterprise
2016 – 2018	Network Services Delivery Manager, Telstra Enterprise
2014 (acting)	NSW Services Delivery Manager, Telstra Enterprise
2012 – 2016	National Professional Services Consultant, UC&C Practice, Telstra
2011-2012	Snr Project Manager, Service Delivery Manager, PM Partners

EDUCATION & PROFESSIONAL DEVELOPMENT

Company Directors Course – Australian Institute of Company Directors (Planned Feb 2022)

Diploma of Leadership & Management (2020) – Swinburne University

Bachelor of Science, Information Technology (2007) – UTS, Sydney (24 credit points remaining)

Diploma in PC & Network Support (1998) - Southern Sydney Institute of Technology, Lidcombe

UTS **Data Literacy:** Telling Stories with Data (micro-Credential (2021)

The Culture Group **Negotiation, Influencing and Relationship Management** (2021)

Scotwork **Strategic Negotiation and Influencing** (2021)

Bain Academy **Answer First Methodology** (2021)

Telstra How we talk at Telstra (**Tone of Voice**) (2021)

Telstra **Product Owner Fundamentals** (2021)

Telstra **Core Operational Excellence** (COE) (2020)

Telstra **Leading Transformation** (2019)

Telstra **Business Leadership** Program (2017)

Telstra **Coaching Practitioner** Program (2017)

Telstra **Agile Fundamentals** (2014)

Telstra **Designing a Customer Driven Organisation** (2014)